

LEVOLOR®

Cellular Shades Persianas celulares Toiles alvéolées

INSTALLATION • OPERATION • CARE
INSTALACIÓN • FUNCIONAMIENTO • CUIDADO
INSTALLATION • FONCTIONNEMENT • ENTRETIEN



Motorized Control Lift
Elevación con control motorizado
Commande de levage motorisée

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CANADIAN RESIDENTS ONLY

- Control operation systems vary by country. Call 1-866-937-1875 for more information.
- For all safety, related inquiries, call 1-866-662-0666 or visit www.canada.ca, search "blind cords".
- These instructions include references to some product features and operating capabilities that may not be available in Canada.

WARNING STRANGULATION HAZARD —
Young children can be strangled by cords. Immediately remove this product if a cord longer than 22 cm or a loop exceeding 44 cm around becomes accessible.

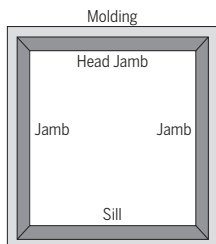


WARNING: Keep all small parts, components and packaging away from children as they pose a potential choking hazard which may result in serious injury or death. Please reference all warning tags and labels in the instructions and on the shade.

WINDOW AND SHADE TERMINOLOGY

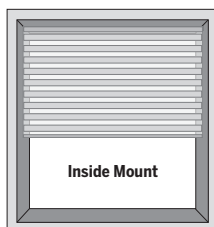
Thank you for purchasing LEVOLOR® Cellular Shades. With proper installation, operation, and care, your new cellular shade will provide years of beauty and performance. Please thoroughly review this instruction booklet before beginning installation.

MOUNTING TYPES AND WINDOW TERMINOLOGY



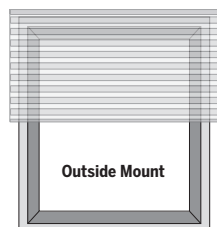
Window Components Terminology

- Collectively, the sill and jambs are called the “window casement” or “frame”.



Inside Mount

- Shade fits within window opening.
- Great for windows with beautiful trim.



Outside Mount

- Shade mounts outside window opening.
- Increased light control and privacy.

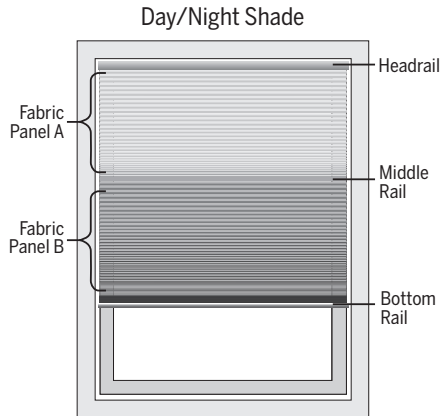
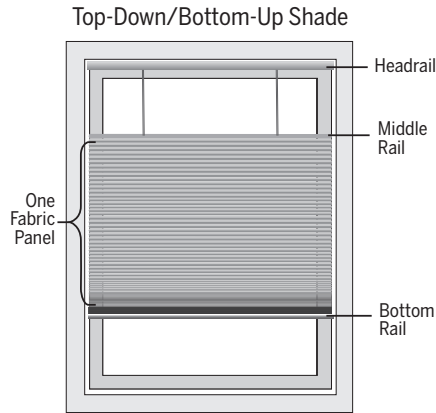
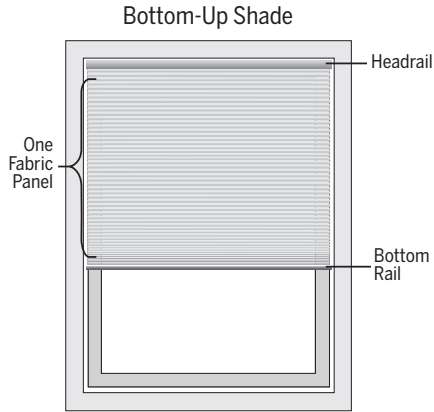
Minimum Depth Requirements for Proper Shade Installation (inches)

Operating System	Minimum Mounting Depth	Minimum Depth for Fully Recessed/Flush Mount Headrail
Motorized	1 ¼	2 ¼

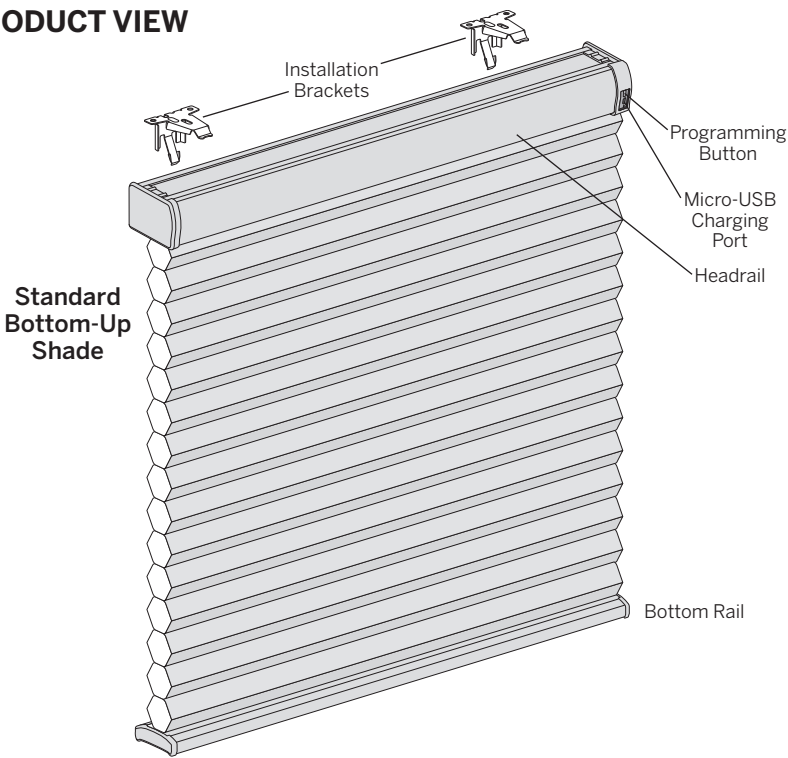
Shim – A thin strip of material used to align parts to make them fit.

WINDOW AND SHADE TERMINOLOGY

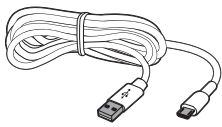
LIFT STYLES



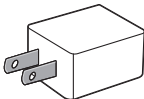
PRODUCT VIEW



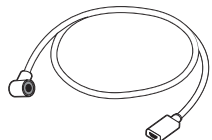
Not Shown: Top-Down/Bottom-Up and Day/Night Shades



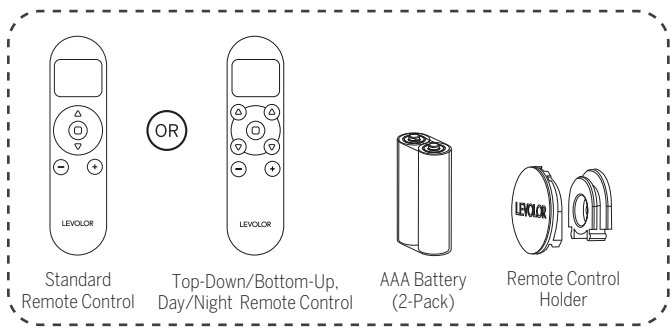
Micro-USB Charging Cable



Power Adapter



Magnetic Charging Adapter



Remote Control Kit (optional)



Hub (optional)

GETTING STARTED

COMPONENTS INCLUDED



Cellular Shade



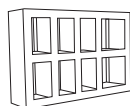
Hex Head Screws
(2 per bracket)



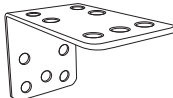
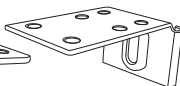
#6 Flat Head Screw for
Use with End Mounts
(provided)



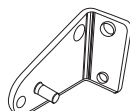
Speed Nut and Screw
(two provided with each
extension bracket)



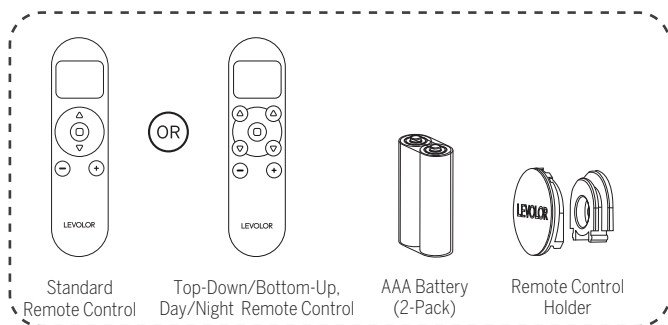
Spacer Block
(optional)



Extension / Side Mount Brackets
(optional)



Hold-Down Bracket
(optional)



Remote Control Kit
(optional)



Hub
(optional)

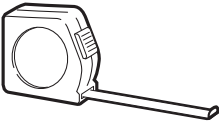
- Shade
- Mounting Brackets
- Installation Hardware
- Remote Control Kit
- Other accessories (optional)

Optional items will be included, if selected at time of shade order.

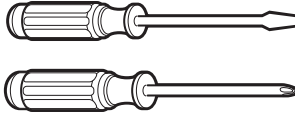
TOOLS AND FASTENERS YOU MAY NEED (not included)

The tools you will need for installing your shade will vary, depending on the installation surface, and mounting bracket type.

Tools typically used for installation include:



Metal Tape Measure



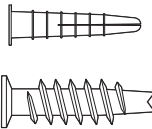
Screwdrivers
(both flat and Phillips head)



1/4" Nutdriver



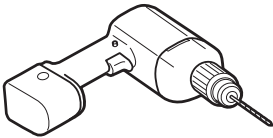
Safety Glasses



Drywall Anchors



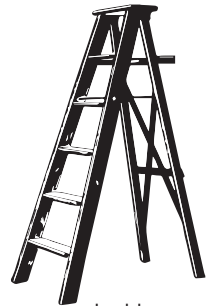
Pencil



Drill with Bits
3/32" drill bit &
1/4" hex driver



Level



Ladder

Note: Longer screws may be needed with extension brackets and spacers, not shown.

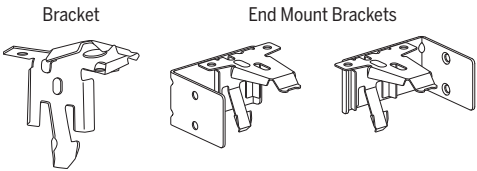


CAUTION: Use drywall anchors (not provided) when mounting into drywall. Failure to properly anchor shade could cause shade to fall, possibly resulting in injury.

GETTING STARTED

INSTALLATION OVERVIEW

- Your order will include the correct number of installation brackets for your shade width, as shown in the table.



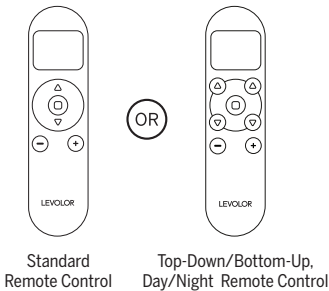
Shade Width	Brackets Required
Up to 36"	2
36" – 72"	3
72" – 108"	4
108" – 120"	5

INSIDE MOUNT (IM) – BEFORE YOU BEGIN

PAIR SHADE BEFORE INSTALLING

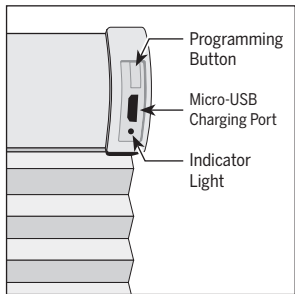
REMOTE CONTROL

- Use the **–** and **+** buttons to select the channel to pair to.
- Press and hold the programming button on the window covering for about 2 seconds until the shade jogs once.
- In the next 10 seconds, press and hold the **□** on the remote until the shade jogs twice.

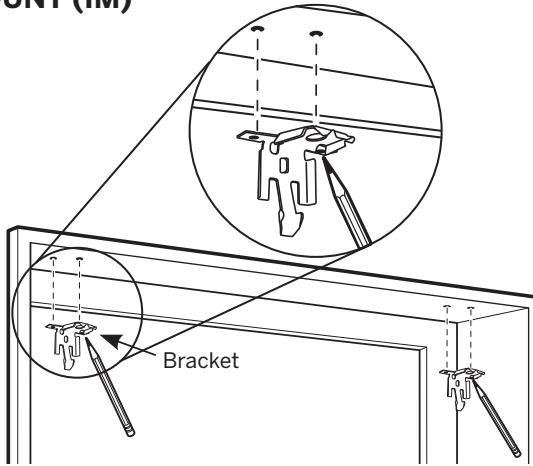


USING THE INMOTION APP

- If you purchased a hub, download the LEVOLOR InMotion™ app to get started.
- Shade can be directly paired to app, but it is recommended to pair to remote first.

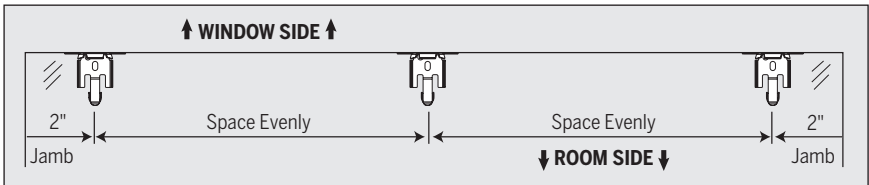


INSIDE MOUNT (IM)



STEP 1: MARKING THE BRACKET LOCATIONS

- Mark 2" in from each jamb for bracket location.
 - If more than two installation brackets came with your order, space additional bracket(s) evenly between the two end brackets.
 - Mount into wood whenever possible.



- Center the brackets on your marks, then mark each of the screw holes.
 - The minimum depth for installation brackets is 1 ¼".
 - The minimum depth for a fully recessed mount is 2 ¼".
 - Use the center screw hole when depth permits.
 - Use both winged screwholes with shallow mounting depths.

IMPORTANT: Brackets must be level and aligned to each other.

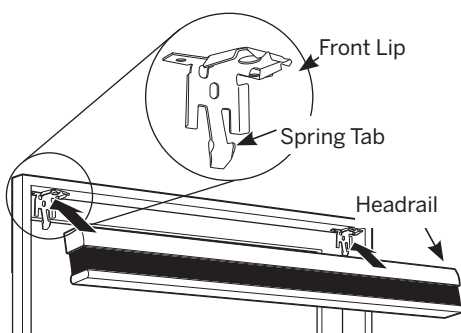
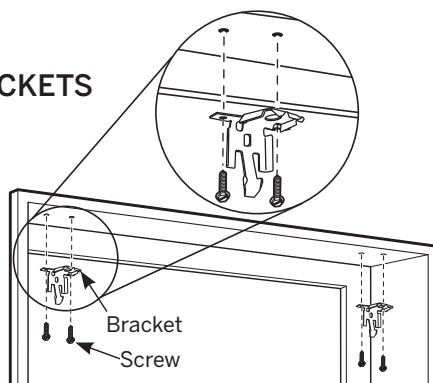
INSTALLATION

INSIDE MOUNT (IM)

STEP 2: INSTALLING THE BRACKETS

- Drill the screw holes using a $\frac{3}{32}$ " drill bit.
- Attach the installation brackets using the screws provided, 2 screws per bracket.
- Ensure all brackets are square with each other.

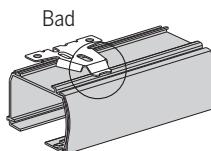
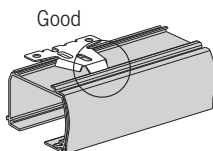
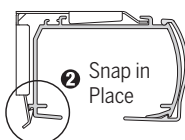
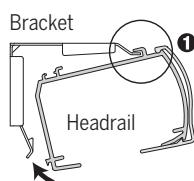
IMPORTANT: Use drywall anchors when mounting into drywall.



STEP 3: INSTALLING THE SHADE—MOUNTING THE HEADRAIL

- Fit the front channel on top of the headrail onto the front lip of installation brackets.
- Push the headrail up and back until it snaps into place.
- Check to ensure the headrail is securely in the brackets.
 - Check that the bottom of the headrail is snapped into the base of each bracket.
 - Check that the front lip of each bracket is in the front channel of the headrail.
 - If any brackets are not installed correctly, release the shade and reinstall. See “Removing the Shade (If Necessary)” on page 17.

The front of the bracket fits under the groove.

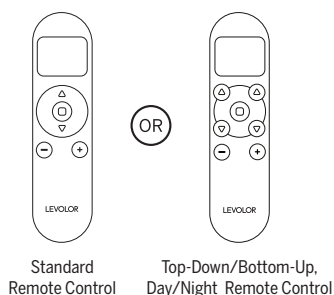


OUTSIDE MOUNT (OM) –BEFORE YOU BEGIN

PAIR SHADE BEFORE INSTALLING

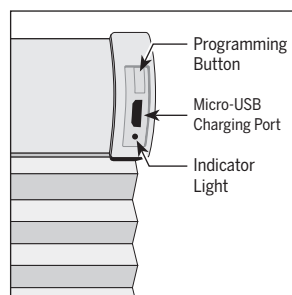
REMOTE CONTROL

- Use the **–** and **+** buttons to select the channel to pair to.
- Press and hold the programming button on the window covering for about 2 seconds until the shade jogs once.
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USING THE INMOTION APP

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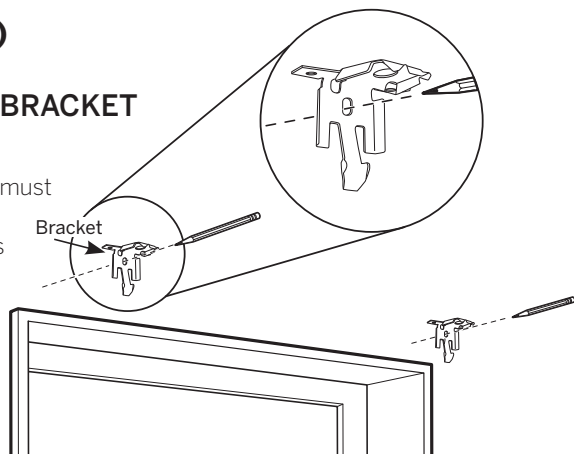


OUTSIDE MOUNT (OM)

STEP 1: MARKING THE BRACKET LOCATIONS

NOTE: The rear of the brackets must be flush against a flat mounting surface. Do NOT mount brackets on curved molding.

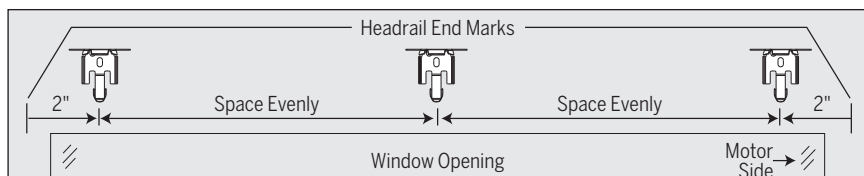
- Center the headrail over the window opening at the desired height.
- Use a pencil to lightly mark each end of the headrail.
 - Alternatively, measure the width of the headrail and use that width to mark the headrail end points over the window opening.
- Mark approximately 1 – 2" in from each end of headrail for the installation bracket locations.
 - Allow a minimum of ¼ in between the bottom of the installation bracket and the top of the window molding.



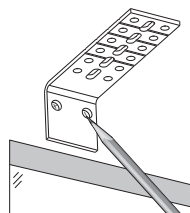
INSTALLATION

OUTSIDE MOUNT (OM)

- With a pencil, mark the installation brackets or extension bracket screw locations through the larger, oblong rear holes of the bracket, 2 screws per bracket.
- Use a level to ensure all brackets are aligned.
- If more than two installation brackets come with your order, space additional bracket(s) evenly between the two end brackets, no more than 30" apart, mark drill hole locations.

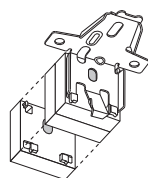
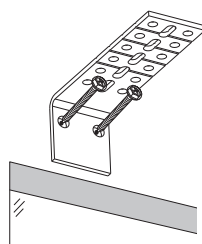
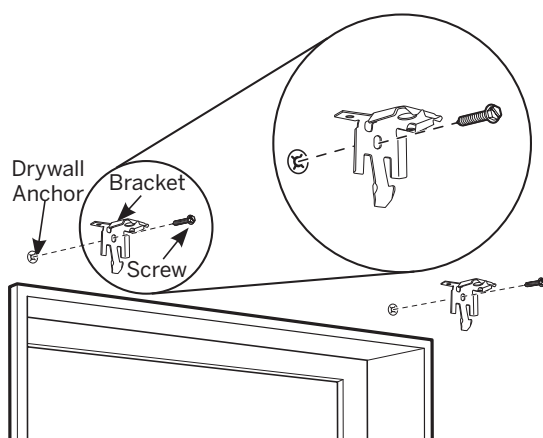


- Center the brackets on your marks, then mark each of the screwholes.
 - A minimum of 1 1/4" flat vertical surface is required to mount the brackets.
 - The top of the installation brackets or extension brackets should be at the desired shade height. The brackets should be level and aligned.
 - When using extension brackets, mark two screw holes per bracket.



CAUTION: The rear of the brackets must be flush against a flat mounting surface. Do not mount brackets on curved molding.

OUTSIDE MOUNT (OM)



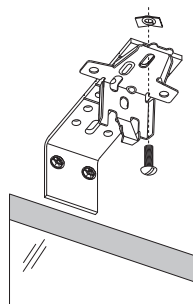
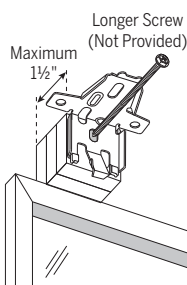
STEP 2: INSTALLING THE BRACKETS

NOTE: Use drywall anchors when mounting into drywall.

- Drill the screw holes using a $\frac{3}{32}$ " drill bit.
- Attach the installation or extension brackets using the screws provided.

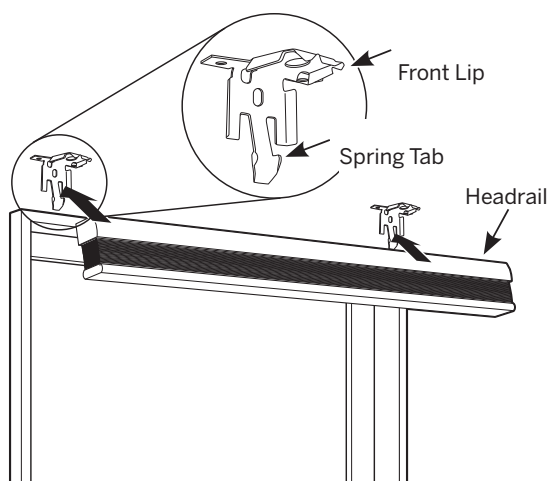
IMPORTANT: The front edges of the installation brackets must be level and aligned to each other.

- If using spacer blocks for added clearance, the spacer blocks and shims may be stacked.
 - A maximum of $1\frac{1}{2}$ " of added clearance using spacer blocks and shims is recommended.
- Attach the spacer blocks and installation brackets to a flat vertical mounting surface with #6 mounting screws long enough for a secure installation.
 - The top of the spacer blocks should be at the desired shade height.
 - If using extension brackets, attach an installation bracket to the underside of each extension bracket using the provided screws and speed nuts.



INSTALLATION

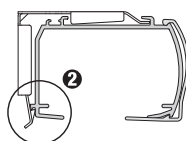
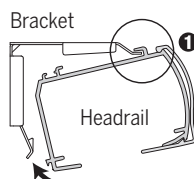
OUTSIDE MOUNT (OM)



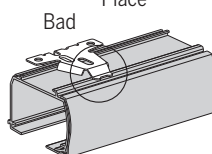
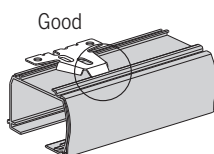
STEP 3: INSTALLING THE SHADE—MOUNTING THE HEADRAIL

- Fit the front channel on top of the headrail onto the front lip of installation brackets.
- Push the headrail up and back until it snaps into place.
- Check to ensure the headrail is securely in the brackets.
 - Check that the bottom of the headrail is snapped into the base of each bracket.
 - Check that the front lip of each bracket is in the front channel of the headrail.
 - If any brackets are not installed correctly, release the shade and reinstall. See “Removing the Shade (If Necessary)” on page 17.

The front of the bracket fits under the groove.



Snap in Place



SIDE MOUNT

STEP 1: MARKING THE BRACKET LOCATIONS

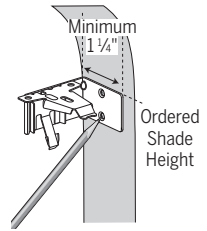
End mount the headrail when conventional mounting techniques will not work — for example, in an arched window opening.

- Position the end mount brackets so that the top of the attached installation brackets is at the ordered height of the shade.

IMPORTANT: Both brackets must be installed at the same depth and height.

- Mark both screw holes.

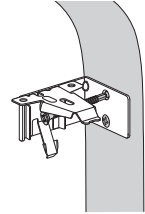
— The mounting surface must be vertical and flat, not part of an arched curve.



STEP 2: INSTALLING THE BRACKETS

- Drill the holes using a $\frac{3}{32}$ " drill bit.
- Attach the end mount installation brackets using the flat head screws provided.

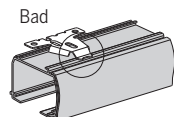
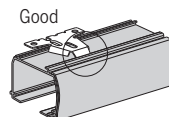
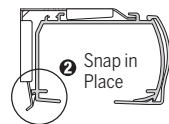
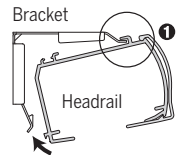
NOTE: Drywall mounting is not recommended.



STEP 3: INSTALLING THE SHADE—MOUNTING THE HEADRAIL

- Fit the front channel on top of the headrail onto the front lip of installation brackets.
- Push the headrail up and back until it snaps into place.
- Check to ensure the headrail is securely in the brackets.
 - Check that the bottom of the headrail is snapped into the base of each bracket.
 - Check that the front lip of each bracket is in the front channel of the headrail.
 - If any brackets are not installed correctly, release the shade and reinstall. See "Removing the Shade (If Necessary)" on page 17.

The front of the bracket fits under the groove.



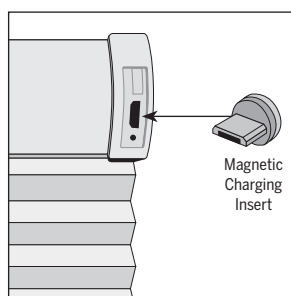
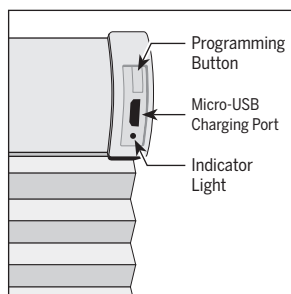
REMOTE OPERATION

- Scan for remote guide.



BATTERY CHARGING

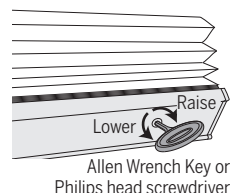
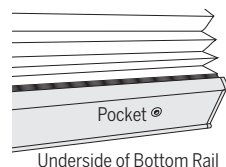
- Rechargeable battery is integrated into shade headrail.
- For standard charging, remove the magnetic charging insert from the headrail. Use the micro-USB charging cable and power adapter to charge shade.
- For easier access to the charging port, a removable magnetic charging adapter has been installed during production. Attach the magnetic charging adapter to the micro-USB charging cable and power adapter before connecting to headrail to charge.
- Indicator light battery status:
 - Low (red flash)
 - Charging (green flash)
 - Charged (green solid)
- It is recommended to fully charge shade prior to first use.



LEVEL THE BOTTOM RAIL (IF NECESSARY)

- Lift the bottom rail to locate the pockets on the underside of the rail.
- Gently pull down on the bottom rail to fully insert a Philips head screwdriver or a $\frac{7}{64}$ " Allen wrench key into the pocket.
 - Lift up the bottom rail slightly before turning the Philips head screwdriver or the Allen wrench key. Turn the screwdriver or key clockwise to raise that side of the bottom rail, or counter-clockwise to lower it.
 - One quarter turn of the key equals approximately $\frac{1}{4}$ ".

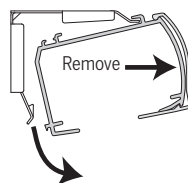
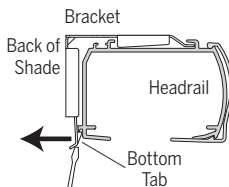
IMPORTANT: The Philips head screwdriver or Allen wrench key must be fully inserted to avoid stripping the mechanism. Do not pull down on the bottom rail while turning the key.



- If more than two pockets exist, adjust the outer pockets first. Then adjust inner pockets as necessary, to maintain equal tension across the bottom rail. As pocket adjustments are made, it is recommended that the shade be raised and lowered to check that it is level.

REMOVING THE SHADE (IF NECESSARY)

- Lower the shade approximately 4".
- While holding the headrail, push back on the bottom tab of the installation bracket to release the bottom edge of the headrail.
- After releasing the bottom edge, roll the back of the headrail down and out from the bracket.



ADDITIONAL INFORMATION AND SUPPORT

CLEANING PROCEDURES

All LEVOLOR Cellular Shades are made of 100% polyester and with multiple cleaning options, these easy to care for shades will maintain their beautiful appearance for years to come.

NOTICE: Avoid contact with window cleaning products. Improper cleaning may damage the shade and void warranty.



DUSTING

Use a feather duster for regular cleaning.



FORCED AIR

Blow away dirt and debris using clean compressed air.



PROFESSIONAL INJECTION/EXTRACTION CLEANING

Call local on-site blind/shade cleaner that injects a cleaning solution into the fabric and extracts the dirty solution at the same time. The service is typically performed at home so you do not need to remove your window treatments.



VACUUMING

Use a low suction vacuum with a brush-type cleaner attachment; stroke lightly over the shade to clean.



SPOT-CLEANING/STAIN REMOVAL AT HOME

Use warm water and a mild soap, like Woolite® or Scotchgard®, if needed. Do not immerse shade in water.

A Note About Fabrics

As with all textiles, Cellular fabrics are subject to some variations. Slight wrinkling, puckering, or bowing is inherent to this textile product and should be considered normal, acceptable quality. These characteristics are not usually visible from the front or rear but may be visible from a side angle.

Precautions should be taken to reduce exposure to harsh environmental elements, such as salt air. Continuous exposure through open windows and doors will accelerate the fabric deterioration.

NOTE: Improper cleaning may void warranty.

TROUBLESHOOTING

If your shade is not operating correctly:

- First review the guide that came with your control device.
- Refer to the following troubleshooting procedures for specific solutions for your shade.

If questions remain, please contact LEVOLOR Customer Service at 1-800-LEVOLOR or 1-800-538-6567

Problem	The shade will not fit into the installation brackets.
Solution	Check that the installation brackets are level and aligned. Adjust and/or shim to level, if necessary. Be sure the heads of the mounting screws are flush against the installation bracket. Make sure that the shade fabric is not caught between the installation bracket and the headrail. Check that the headrail is completely inserted into the installation brackets.
Problem	The shade raises or lowers unevenly or the bottom rail is uneven when fully raised.
Solution	Lower the shade completely to allow it to “self-correct” skewing. Check that the headrail and installation brackets are level and aligned. Shim the installation brackets to level the headrail, if necessary. Adjust the bottom rail. See “Level the Bottom Rail (If Necessary)” on page 17.

WARRANTY

For complete warranty information visit LEVOLOR.com or call Customer Service at 1-800-LEVOLOR or 1-800-538-6567.

CONTACTING US

To contact LEVOLOR Customer Service regarding any questions or concerns you may have about your new shades, you may reach us at 1-800-LEVOLOR (9:00 am – 6:00 pm EST)

www.LEVOLOR.com

ADDITIONAL PARTS AND SERVICES

Additional or replacement parts can be ordered, or shades can be repaired or restrung through our repair center. Please contact LEVOLOR Customer Service through www.LEVOLOR.com for a return authorization number.

